

NEWS LETTER

Chief Minister Office (CMO) – State Govt. of Gujarat gets ISO 9001:2000 Certification - First Ever Chief Minister Office Certified in the History of India – 31st December 2008

Technocrat Consultants always tends to achieve innovative heights in the business of Management Consultancy. Our practice based learning approach and drive to improve everyday and meet challenges has helped us reach new heights and recognition in the management field. It is another achievement which makes our company proud and partnering country & state improvement initiatives.

We are the appointed management consultant for Shree Narendra Modi's Office for developing & implementing the quality management system. We have developed the complete system for each critical process of CMO and provide management solutions for improving performance, better monitoring control, public interface & satisfaction, better strategy planning & monitoring for the benefit of state and public and many more aspect of CMO. We have provided end to end consulting solutions.

ISO 9001:2000 is the Quality Benchmark that includes system development and implementation to make CMO extremely performance oriented, efficient, and effective so that it delivers services of the highest quality to achieve the maximum public satisfaction. Honourable Chief Minister Shree Narendra Modi and CMO are committed to excellence and continuous improvement of its system and public services. This system will enhance already excellent governance of CMO through quality management system certification.



Bhavin Vora (Director – Technocrat Consultants) with Honourable Chief Minister Shree Narendra Modi at his residence office

Our Feelings

"It was pleasure to see such great enthusiasm and commitment from our honourable chief minister Shree Narendra Modi and his respected staff members at CMO to voluntarily attempt quality improvement initiative. It shows that he and his team are committed to excellence and providing public services of the highest quality to achieve maximum public satisfaction. In this age of political crisis, it was rare, but extremely satisfying and assuring as a normal person, to see our chief minister voluntarily and enthusiastically agreeing to be more accountable through such certification. It is the most commendable and heart catching approach to public services. During my past four months, I noticed that entire CMO staff including functional heads is committed to meet the Chief Minister's vision and work for public. I salute and congratulate our honourable chief minister and his team for such a Nobel achievement from the bottom of my heart"

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મુખ્યમંત્રી કાર્યાલયને આઈએસઓ -૯૦૦૧ સર્ટિફિકેટ અપાયું

ગાંધીનગર : રાજ્યના મુખ્યમંત્રી કાર્યાલયને ક્વોલિટી મેનેજમેન્ટ સિસ્ટમ અને કાર્યસિદ્ધિ માટે આઈએસઓ-૯૦૦૧ : ૨૦૦૦ સર્ટિફિકેશન મળ્યું છે. જાહેરસેવા માટે અસરકારક વહીવટ માટે દેશભરમાં રાજ્યોમાં ગુજરાતે ગૌરવવંતી પ્રતિષ્ઠા મેળવી છે. મુખ્યમંત્રી નરેન્દ્ર મોદી દ્વારા સરકારી કાર્યાલય માટે આઈએસઓ સર્ટિફિકેશન મેળવવા પહેલ કરવામાં આવી છે. મુખ્યમંત્રી કાર્યાલયને સર્ટિફિકેશન માટે સચિવ એ. શર્મા તથા અન્ય કર્મચોગીઓ છેલ્લા ચાર મહિનાથી જાહેરસેવામાં સાતત્યપૂર્ણ સુધારા કરી રહ્યા હતા. ટેકનોક્રેટ કન્સલ્ટન્ટના ડાયરેક્ટર ભાવિન વોરા અને સર્ટિફાઈંગ એજન્સી બ્યુરો દ્વારા પણ કાર્યાલયની ક્ષમતાના વખાણ કરાયા છે. મુખ્યમંત્રી કાર્યાલય દ્વારા નાગરિકોની ફરિયાદોના ઉકેલ માટે જી-સ્વાનની પદ્ધતિ વિકસાવવામાં આવી છે, મુખ્યમંત્રી કાર્યાલયમાં ઈ-ગવર્નન્સ સાથે કોર્પોરેટ લૂક અપાયો છે. નિયત કાર્યાલયને સર્ટિફિકેશન માટે સચિવ એ. સિસ્ટમનો અમલ થાય તેનું પણ સતત મોનિટરિંગ કરાય છે.

Press Note from one of leading News Paper of State – Dated 4th Jan. 2009

Translation of Press Note: CMO Gujarat gets the ISO 9001:2000 certification. Gujarat got the proud for effective public administration services. Shree Narendra Modi has initiated the movement for certification. For CMO certification Mr. A.K. Sharma (secretary) and its team has put efforts in improving the system. Mr. Bhavin Vora (Director – Technocrat Consultants) & Certifying Body has praised the efficiency of CMO. CMO developed IT tools for public grievance handling. For system sustainability and improvement, monitoring of CMO has been done on continues basis.