

## NEWS LETTER

### Chief Minister Office (CMO) – State Govt. of Chattisgarh gets ISO 9001:2008 Certification - Second Ever Chief Minister Office Certified in the History of India – July, 2012

**Technocrat Consultants** always tends to achieve innovative heights in the business of Management Consultancy. Our practice based learning approach and drive to improve everyday and meet challenges has helped us reach new heights and recognition in the management field. It is another achievement which makes our company proud and partnering country & state improvement initiatives.

We are the appointed management consultant for Dr Raman Singh's Office for developing & implementing the quality management system. We have developed the complete system for each critical process of CMO and provide management solutions for improving performance, better monitoring control, public interface & satisfaction, better strategy planning & monitoring for the benefit of state and public and many more aspect of CMO. We have provided end to end consulting solutions.

ISO 9001:2008 is the Quality Benchmark that includes system development and implementation to make CMO extremely performance oriented, efficient, and effective so that it delivers services of the highest quality to achieve the maximum public satisfaction. Honourable Chief Minister Shree Narendra Modi and CMO are committed to excellence and continuous improvement of its system and public services. This system will enhance already excellent governance of CMO through quality management system certification.



**Bhavin Vora (Director – Technocrat Consultants)** with Honourable **Chief Minister Dr Raman Singh** at his residence office

#### Our Feelings

*"It was pleasure to see such great enthusiasm and commitment from chhatishgarh honourable chief minister Dr. Raman Singh and his respected staff members at CMO to voluntarily attempt quality improvement initiative. It shows that he and his team are committed to excellence and providing public services of the highest quality to achieve maximum public satisfaction. In this age of political crisis, it was rare, but extremely satisfying and assuring as a normal person, to see our chief minister voluntarily and enthusiastically agreeing to be more accountable through such certification. It is the most commendable and heart catching approach to public services. During my past four months, I noticed that entire CMO staff including functional heads is committed to meet the Chief Minister's vision and work for public. I salute and congratulate our honourable chief minister and his team for such a Nobel achievement from the bottom of my heart"*

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