

CUSTOMER FEEDBACK FORM

In our ongoing pursuit for continuous improvement in enhancing our capabilities to achieve greater Customer/ Stake Holder Satisfaction in our Services, we hereby request you to spare a few moments to give us your honest Feedback. With this we would be able to initiate some positive actions in order to resolve the problems identified by you and hence we could gradually improve and could SERVE YOU BETTER in the future.

Thanking you once again.

Yours truly,

Bhavin Vora – Director & Founder

We request you to rate us as applicable with a tick (v) in the appropriate boxes in the below questionnaire.

1. How do you rate us in our Quality of Service?

Excellent Satisfactory Poor

2. How do you rate our Consultant Competence?

Excellent Satisfactory Poor

3. How would you rate us in terms of our Timely / Committed completion?

Before Time On Time Delayed

4. How do you rate our Result Orientation?

Excellent Satisfactory Poor

5. How do you rate our value addition during the consulting period?

Excellent Good Poor

6. How do you rate our Staff's Approach in communicating with you - promptness, courteousness, etc.?

Excellent Satisfactory Poor

7. Would you like to associate our services again?

Yes No Not Sure

8. Would you like to recommend our services to others?

Yes No Not Sure

Anything you did not like in particular?

Anything you like in particular?

Any Suggestions you would like to give, that might help us in providing a better Application Service to you in the future.

Signature of Customer Representative _____

Date _____